

Job description **Trainee**

Qualifications and Experience:

Good level of general education with basic numeracy and literacy. Some experience gained through volunteering or work experience placement is desirable.

Accountability and Responsibilities:

Trainees will be responsible to a delegated person, nominated and agreed by the Fyne Futures Board. Trainees will commit to learning and development activities. Trainees will be responsible for_following instructions that ensure their safety whilst undertaking functional duties. Trainees will at all times be respectful and helpful to the community we serve.

Main Objectives of Post

- To develop skills that will assist participant in maintaining paid employment
- To understand competence behaviours that will enhance opportunities of sustaining employment
- To gain a thorough understanding and working knowledge of Fyne Futures goods and services
- To ensure compliance of Fyne Futures policies and processes

The main job activities are as follows:

- To undertake functional activities when aligned to a specific business unit [delete as appropriate]
 - Horticultural Trainee Grow Your Own Vegetable; General Horticulture for Food Production Skills; Green Box Sales
- To adhere to Health, Safety and Wellbeing requirements and work to ensure high level of H&S awareness is maintained.
- To undertake training as required by the needs of the post
- To carry out other such duties and responsibilities as may be required form time to time by the line manager.

Person Specification:

Essential skills and experience:

- Questioning and listening skills
- Willingness to develop the follow competency behaviours
 - Showing initiative that improves customer care
 - Problem solving for business effectiveness
 - Leading teams that improves performance

Desirable skills:

Good level of education including numeracy and literacy

Personal qualities:

- Be committed to the social and community objectives of Fyne Futures Ltd
- Be a good communicator and get on well with others
- Be able to deal with the public in a sensitive manner
- Possess the ability to work unsupervised and use own initiative
- Possess good organisational skills
- Be capable of working in a team situation
- Possess a positive attitude to disadvantaged and vulnerable members of society
- Possess a desire and have the ability to promote environmental awareness with respect to low carbon living
- Possess a friendly and enthusiastic disposition

Hours:

15 hour week within Monday – Friday 8.30am – 5pm operating hours You may be required to work Saturdays, Public and Bank holidays with the exception of Christmas Day, Boxing Day and New Year's Day, 2nd January.

Salary:

National Minimum Wage, paid monthly

Holiday:

37 days per year including statutory entitlement (pro-rata)